



# Farmer Mac II Operations Update

"New Payment Remittance Procedures"

May 21, 2014

### Webinar Agenda

- Online Loan Application (OLA) Update Seller Profile
- Conterra Asset Management Introduction
- Important June-July Calendar Reminders
- Revised Loan Payment Remittance Procedures
- Review of New & Improved Collection Report
- Questions & Answers

#### Farmer Mac II – Eligible Loans

- USDA Farm Service Agency (FSA)
  - Farm Ownership (FO)
  - Operating (OL)
  - Conservation Loan (CL)
- USDA -Rural Development
  - Community Facility (CF)
  - Business & Industry (B&I)
  - Water and Environmental Program (WEP)
- Farmer Mac II only purchases the guaranteed portions of these loans



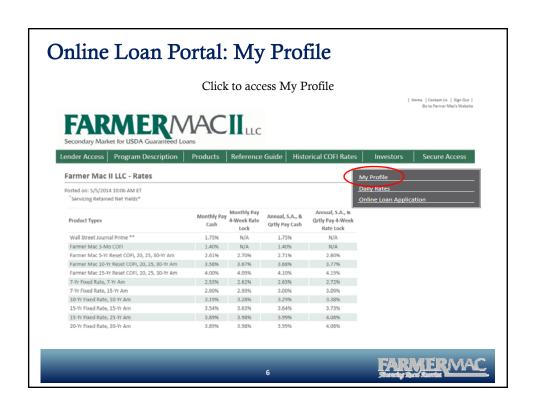
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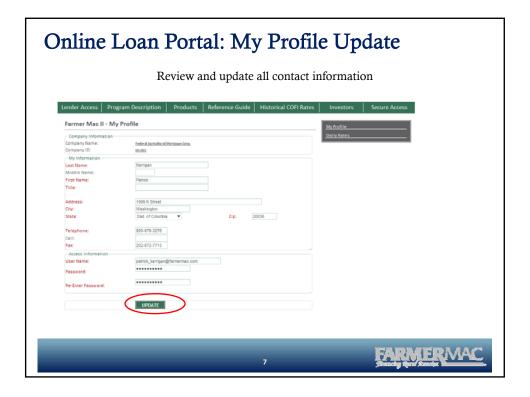
### Online Loan Application (OLA)

- Reduced loan settlement processing time
- Streamlined loan review process
- Reliable and secure database
- Centralized storage for documents and corrections
- Status Updates Log in at any time to see the current status of a loan as it goes through full review and settlement
- 24-hour access allows you to submit or review loans outside of standard business hours



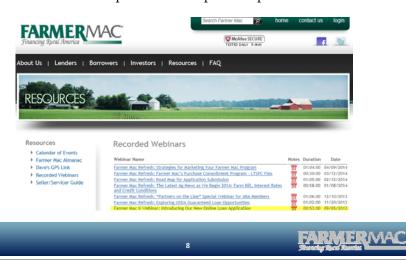






## Online Loan Application Tutorial

- Recorded Webinar available on <a href="www.farmermac.com">www.farmermac.com</a> under "Resources" tab, then "Recorded Webinars"
- Available as 50 minute presentation or printable pdf of slides





## Conterra Asset Management

- Headquartered in West Des Moines, Iowa
- · Focused exclusively on agriculture
  - Paul Erickson, President & CEO
    - past founder & managing director of Agri-Access
  - Conterra team comprised of past insurance and ag banking professionals.
  - Conterra provides loan servicing, equity investment management and other services to agricultural investors



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### Conterra Services

- Master servicing: oversight and management of sub-servicers in portfolios with multiple originators or seller servicers
- Primary servicing: traditional loan servicing, private-label billing and collection, delinquency administration and investor reporting services
- Special servicing: asset management and loan workout expertise for non-performing loans
- USDA Guaranteed Loan Master Servicing: Rural Development (RD) loans including B&I Loans. This area extends to Community Facility and conservation loans.



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### Conterra Contact Information

- All contact information can be found at www.conterraag.com
- Email address for remittance reports and communication to Conterra staff
  - farmermac@conterraag.com
- Toll Free Phone Number
  - -(855)381-3451
- Address

7755 Office Plaza Drive, North, Suite 195 West Des Moines, Iowa 50266



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### June – July 2014 Calendar Events



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### Calendar Reminders

- June Dates
  - June 12th Last day for loan settlements through Colson
  - June 10<sup>th</sup> Last day for Collection Reports through Colson
  - June 15th Final Loan Remittance Invoice from Colson
  - June 18th Final Debit Date (Payments) to Colson
  - June 19th First day for loan settlements through Conterra
  - June 19th First day for Collection Reports through Conterra
- July Dates
  - July  $10^{th}$  Collection Report deadline to Conterra
  - July 17th ACH Debit Date deadline to Conterra
  - July 18th Wire Transfer Date deadline to Conterra







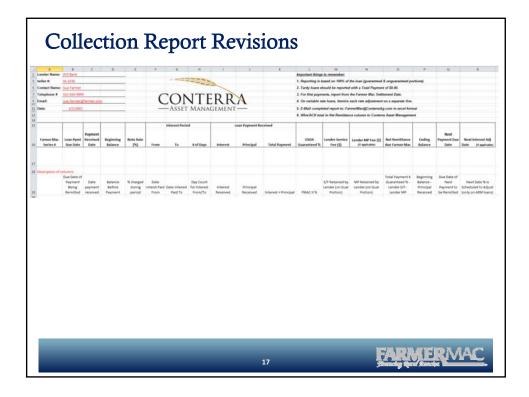


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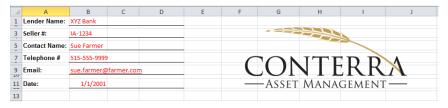
## **Collection Report Revisions**

COLSON REPORT - OLD	CONTERRA REPORT - NEW
Farmer Mac Series #	Farmer Mac Series #
Loan Payment Due Date	Loan Payment Due Date
	Payment Received Date
	Beginning Balance \$
Note Rate %	Note Rate %
Int From	Int From
Int To	Int To
# of Days	# of Days
Interest \$	Interest \$
Principal \$	Principal \$
Unscheduled P \$	
Total \$	Total \$
	Guarantee %
	Lender S Fee \$
	Lender MP Fee \$
	Net Remittance \$
Ending Balance \$	Ending Balance \$
	Next Pymt Due Date
	Next Int Adjst Date
Proof	

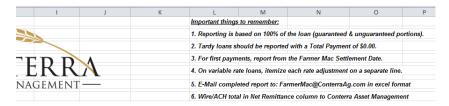
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- Starting with the July payment cycle:
  - Collection Reports are due by the 10th day of each month
  - Report paid off loans immediately
  - Email reports to FarmerMac@ConterraAg.com
    - » Place seller name and Seller ID# in the subject line of the email.
    - » Collection report should also contain seller name and Seller ID#.
  - Submit reports in an excel format



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### **New Payment Remittance Procedures**

- Conterra will send an email to the Seller indicating the Collection Report has been received
- Conterra will send a confirmation email that loan data has been reconciled and no further action is needed
  - Seller should remit the amount specified in the confirmation email
  - If payment status changes (reallocation, insufficient funds, etc.) inform Conterra immediately
- If the Collection Report contains discrepancies
  - A report will be sent back to the Seller detailing items that need to be resolved
  - Further emails or phone conversations will follow



- Sellers may remit funds to Conterra anytime prior to the 18th of each month
  - The amount due will be the total of all net remittance amounts on Collection Reports processed for the upcoming security payment date
  - All funds remitted by a Seller must be received no later than the 18th of each month
    - » If the 18th falls on a non business day funds must be received the last business day prior to the 18th
    - » ACH transfers need to be initiated on the 17th of each month so Conterra receives the payment on the  $18^{\rm th}$
    - » Wire transfers need to be received on the 18th of each month

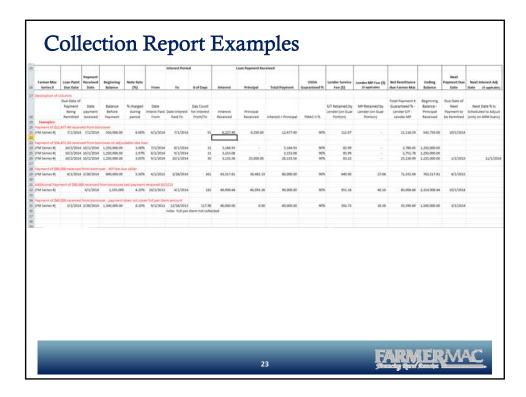
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### **New Payment Remittance Procedures**

- Conterra's preference is to receive and send funds via ACH
  - Wire transfer is also available
  - Sellers are responsible for initiating all ACH or wire transfers
  - Conterra's ACH and wire account information and instructions will be provided
- Management Premium Fees (MP Fees) will be netted out of remittance by the seller.
  - For DQ loans Conterra will advance MP Fees to the seller if requested
  - More information forthcoming from Farmer Mac





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