Director - IT Transformation & DevOps

Position Summary

The Director - IT Transformation & DevOps at Farmer Mac will be responsible for Digital Transformation within the IT function including the associated people, processes, and technology to better align with the strategic plan of the enterprise. The position identifies, develops and implements near- and long-term strategies relating to the development of new products, technologies, and services that support the enterprise. The position ensures solutions are designed in a manner that considers customer experience, current and future state architectures, addresses cross-functional and cross-system implications, adheres to enterprise architecture principles and standards, and accounts for existing and emerging technologies, and security requirements.

The ideal candidate must have management and leadership experience and a proven ability to deliver strategically aligned and revenue-enabling IT services based on a risk management framework, as well as extensive experience interfacing with executive management and experience in managing corporate or business-unit level IT or Digital Transformation functions. The candidate should preferably have financial services industry experience.

Who You Will Work With

Reporting to the VP - Operations & Technology and working in close coordination with the Director - Operations, the Director – IT Transformation & DevOps will have responsibility for aligning business objectives to IT strategy and roadmaps. The position will manage a team of IT professionals, including, database developers, project managers, and software engineers in headquarters as well as in remote offices.

Where and When You Will Work

The position will be based in Farmer Mac's headquarters located at 1999 K Street NW, Washington, DC. Core business hours are Monday through Friday 8:30 am to 5:30 p.m. eastern time. Work outside of these times may be required for planned and unplanned activities to complete time-sensitive projects or to attend off-site meetings or events. Periodic travel is expected of this position.

Primary Responsibilities and Duties

- Provide strategic thought leadership and guide IT strategic initiatives and IT transformation activities across Farmer Mac
- Develop IT Transformation initiatives that are aligned with Farmer Mac's strategic plan
- Promote the organization's corporate values and strategic vision
- Support business objectives and goals, define the ways in which technology can enable them, establish the business case, and translate into a multi-year strategy and project roadmap that reflects business priorities
- Manage and oversee the delivery of projects necessary to execute on the defined strategies. This includes supporting requirements gathering, business case development, technology selection, project management, implementation, end user adoption and governance
- Provide strategic leadership and creative thinking tied to the analysis of technology trends and the identification of new opportunities to help drive growth strategies
- Be accountable for transformative design, deployment, and integrated delivery of major enterprise platforms
- Build and present business cases for digital initiatives based on industry trends, business needs, and scalable growth. This includes the implementation of strategic platforms and solutions
- Offer input for developing and implementing the organization's digital strategy and integrating digital into all aspects of the business (e.g., content, channels, processes, and operating models)
- Assess and identify emerging developments in digital technology, e-business platforms, digital and mobile products/services, customer behavior, and partnerships in line with Farmer Mac's digital strategy
- Manage a portfolio of in-house developed systems and support their transition to cloud based technologies
- Manage a highly qualified and motivated team. Responsible for all mentoring, development, and evaluation of a team of talented IT professionals, including database developers and software engineers
- Direct and manage the design, development, testing of all software systems, including external and internal business processing systems
- Benchmark, analyze, and make recommendations for the continual improvement of the IT tactical and strategic applications, data, infrastructure, platforms, and overall systems
- Scale the organization by mentoring and designating select engineers as "Technical Leads" and delegate to them the work of guiding the technical direction of an increasing number of projects.
- Liaison with cross-functional teams from across the enterprise
- Present IT transformation plans to a variety of stakeholders including board members, executive leadership, staff, business partners, and audit groups

Desired Skills and Qualifications

- Proven ability to demonstrate leadership through influence and lead change management efforts
- Proven ability to formulate a strategic vision, define and implement action plans to achieve strategic goals
- Strong business and process knowledge, technology implementation, change management and large-scale program management
- Experience leading teams and organizations across large-scale systems implementations within the financial services industry
- Ability to engage internal business partners and team members at all levels of the organization and present ideas and concepts to executive leadership
- Demonstrated success leading large technology initiatives with enterprise-level impact
- Function well in a team environment, gaining consensus through leading, influencing, and ensuring cross-discipline participation and feedback
- High degree of initiative, self-motivation, and creativity with proven ability to lead team or peers and act independently
- Excellent verbal and written skills; technically astute, and up to date on latest technologies
- Experience providing the technical direction and successful strategy development for scaling Agile and DevOps
- Strong understanding of enterprise data governance strategy

Education and Experience

- Bachelor's degree in Computer Science, Management Information Systems, or related field
- 8+ years' experience leading project management or technology teams
- 5+ years' experience in Financial Services
- Project Management Professional Certification (Preferred)

About Us

At Farmer Mac, everything we do is inspired by our mission, our promise and our values. We are a diverse group of talented, engaged, and passionate individuals who are committed to bringing vitality to rural America through innovation, collaboration, and excellence. This team embodies these principles that have guided Farmer Mac since its inception and help us to serve as a champion for rural America. Candidates for this position must share the same appreciation for rural America and should want to devote a career to serving those who help set the global standard in agriculture and rural utilities while advancing the livelihood of rural communities.

Farmer Mac's Mission

Farmer Mac is committed to help build a strong and vital rural America by increasing the availability and affordability of credit for the benefit of American agriculture and rural communities.

Farmer Mac's Promise

To build a strong and vital rural America through innovation, collaboration, and excellence.

Farmer Mac's Core Values

Stewardship   Unparalleled Service
Innovative Thinking   Collegial Collaboration
Unrelenting Excellence   Absolute Integrity
Passion for Rural America   One Farmer Mac

Farmer Mac is an equal opportunity employer.
NO EMPLOYEE OR JOB APPLICANT WILL BE DENIED OPPORTUNITIES OR BENEFITS AT FARMER MAC BASED ON RACE, RELIGION, COLOR, SEX, AGE, NATIONAL ORIGIN, DISABILITY, VETERAN STATUS, CITIZENSHIP STATUS, GENETIC INFORMATION, OR ANY OTHER BASIS PROHIBITED BY APPLICABLE LAW.