Business Analyst

Position Summary

The Business Analyst is responsible for analyzing business processes and gathering business requirements for initiatives that support Farmer Mac's strategic objectives. The analyst in this position partners with functional groups within the business organization to communicate and clarify business needs, contribute to development of long- and short-term plans, and ensure processes and services are aligned with business needs. The analyst conducts business process analysis, needs assessments, and preliminary cost-versus-benefit assessment; brokers other IT services; and communicates trends and requirements with business and IT staff. The analyst uncovers client requirements via industry standard model-driven analysis techniques and documents and manages requirements via approved processes, templates, and tools throughout the software development life cycle. Incumbents in this position are challenged to develop and maintain effective working relations with both business and IT in a way that demonstrates an understanding of business needs as well as IT strategies, issues, and priorities. This position requires extensive interaction with Enterprise Data Architect, Database Administrator, and external stakeholders.

The People You Will Work With

The position will report directly to the Manager of Enterprise Operations as part of Farmer Mac's Enterprise Operations team and will directly liaise with senior members of the Enterprise Operations team as well as the IT department, as well as members of other functional areas. Occasionally, the position will serve as a liaison with external stakeholders and implementation partners.

Where and When You Will Work

The position will be based in Farmer Mac's headquarters located at 1999 K Street NW, Washington, DC. Core business hours are Monday through Friday 8:30 am to 5:30 p.m. eastern time. Work outside of these times may be required for planned and unplanned activities to complete time sensitive projects or to attend off-site meetings or events. Periodic travel is expected of this position.

Primary Responsibilities and Duties

- Translate requirements into clearly defined and easily understood documents such as management-level presentations, project charters, use cases, data mapping, and process flows
- Collaborate with stakeholders from multiple disciplines to create alignment on how their objectives are enabled through technology solutions
- Serve as a team member and technical resource for the design and build effort of the Enterprise Integrated Data Warehouse project
- Perform data analysis and validations for source data
- Assess business processes and suggest areas of improvement for identified inefficiencies and/or potential risks
- Work with stakeholders to identify required changes or enhancements to existing software
- Solicit business and stakeholder input to refine project scope to effectively deliver desired business value within program timelines
- Lead testing efforts by creating initial test plans and conducting initial testing before User Acceptance Testing (UAT)
- Ensure that issues are tracked reported on and resolved in a timely manner
- Communicate and apply project management standards
- Assist in the leading of regular stand up meetings to facilitate collaboration on cross-functional teams
- Analyze and effectively communicate technical concepts to a non-technical audience
- Push creative thinking beyond the boundaries of existing industry practices and stakeholder/colleague mindsets

Desired Skills and Qualifications

- Demonstrated knowledge of the software development lifecycle and systems analysis required
- Experience in data warehouse technical development, data architecture and data analysis
- Experience in database management system platforms and related tools such as MS SQL Server, Reporting Services (SSRS), and Integration Services (SSIS)
- Demonstrated ability to work in waterfall and/or Agile environments for software development
- Excellent oral and written communication skills to make effective presentations and interact effectively in a team setting as well as cross-team and cross-organization setting (involving external business partners and vendors)
- Natural team player that collaborates with peers and project teams to achieve company objectives
- Proven self-starter with ability to operate with limited supervision

Education and Experience

- Bachelor's degree in Accounting, Finance, Mathematics, Statistics, Management Information Systems, or similar discipline
- Experience working in the financial services industry
- Experience with SQL Server and T-SQL a plus
- Proficient in MS Office Suite
- Previous Consulting experience a plus
- Experience with Microsoft Azure DevOps a plus
- Experience with project management tools a plus
- Minimum of 3 years of related experience

About Us

At Farmer Mac, everything we do is inspired by our mission, our promise and our values. We are a diverse group of talented, engaged, and passionate individuals who are committed to bringing vitality to rural America through innovation, collaboration, and excellence. This team embodies these principles that have guided Farmer Mac since its inception and help us to serve as a champion for rural America. Candidates for this position must share the same appreciation for rural America and should want to devote a career to serving those who help set the global standard in agriculture and rural utilities while advancing the livelihood of rural communities.

Farmer Mac's Mission

Farmer Mac is committed to help build a strong and vital rural America by increasing the availability and affordability of credit for the benefit of American agriculture and rural communities.

Farmer Mac's Promise

To build a strong and vital rural America through innovation, collaboration, and excellence.

Farmer Mac's Core Values

Stewardship   Unparalleled Service
Innovative Thinking   Collegial Collaboration
Unrelenting Excellence   Absolute Integrity
Passion for Rural America   One Farmer Mac